

Terms & Conditions

- 1. Valley Oil reserves the right to inspect the equipment before accepting this agreement.
- 2. This agreement is void if the buyer permits any person other than our employees to render service on covered equipment.
- 3. Prices quoted refer to residential type heating and cooling equipment only.
- 4. This agreement does not cover parts damaged by water, fire, natural disaster, accident, tampering or abuse.
- 5. Our obligation to furnish any parts is subject to availability through normal supply sources.
- 6. This agreement includes only the repair or replacement of parts specifically listed which become defected through normal wear and tear.
- 7. This agreement will be terminated if the customer fails to purchase all fuel from Valley Oil or if the account becomes delinquent; the customer must be enrolled in automatic fuel delivery.
- 8. Valley Oil shall not be liable for injury or damage resulting from defects in or the operation or non-operation of customer's burner or its accessories, or any other equipment; nor is it liable for loss, damage or claims resulting from fires, lack of material, government regulations, non-performance due to labor disturbances, wars or natural disasters, or any circumstances beyond its control.
- 9. Valley Oil shall not be liable under any circumstances for any claims or damages, including but not limited to the remediation of contaminated ground water and/or the remediation of contamination on customer's or neighboring properties, arising out of or in connection with any and all leaks and/or failure of customer's fuel oil storage tank, associated lines, piping and fill ports.
- 10. Tune-ups will be performed during normal business hours (Monday-Friday 8am-4:30pm).
- 11. Any service performed after 4:30 pm on weekdays, or any time during the weekends or holidays, must be a result of complete system failure, i.e. no heat or hot water.
- 12. There will be a charge to perform simple homeowner tasks, such as: resetting a circuit breaker, turning up a thermostat, adding water to a boiler, or draining an expansion tank.
- 13. Loyalty Credits are not transferable to other homeowners and cannot be transferred from one plan to another; they have value only as a credit toward equipment listed in this brochure and purchased from Valley Oil.
- 14. All terms and conditions are printed herein and subject to change.
- 15. Full or initial payment constitutes final agreement by both parties.
- 16. Fuel oil tanks excluded under this agreement.
- 17. Fuel supply parts limited to those listed under the Ultimate Comfort Plan and Standard Comfort Plan.



Loyalty Credits

We're proud to reward our loyal Home Comfort Plan customers. For each consecutive year you purchase a Standard or Ultimate Comfort Plan, you earn \$50 in Loyalty Credits (up to a maximum of \$300). You can use all or a portion of these credits toward the purchase of heating and cooling equipment. Check the figures below to see how much you can redeem. See Terms & Conditions for additional details.

Basement or Aboveground Oil Tanks.....	\$150
Boiler	\$300
Central A/C System	\$150
Condenser.....	\$100
Furnace	\$300
Indirect Water Heater.....	\$150
Oil Burner.....	\$100
Oil-Fired Water Heater	\$150
Major Repairs (not covered by contract).....	\$300



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Home Comfort Plans



Valley Oil Home Comfort Plans

Valley Oil has been Central New Jersey's premier heating and cooling company since 1970. As a local, family-owned company based in Hopewell, N.J., we continuously strive to provide our neighbors with the best equipment and services that the home comfort industry has to offer.

The Valley Oil Home Comfort Plans are built around our central mission: to enhance your comfort, protect your home and give you peace of mind by ensuring you and your family stay warm all winter and cool all summer. In addition to two levels of heating equipment coverage (Standard Comfort Plan and Ultimate Comfort Plan), we offer additional coverage through our Air Conditioning Comfort Plan and Oil-Fired Water Heater Plan. Covered parts and services differ, but all of our Home Comfort Plans can reduce operating costs, prolong equipment life, improve your home comfort and prevent untimely equipment breakdowns.

Please read about each of our Home Comfort Plans in the following pages and fill out the enclosed reply form to enroll. For more information, do not hesitate to call 609-466-0015 or email info@valleyoilnj.com. We will be happy to answer all of your questions and help you pick out the plan that works best for you and your home.



Heating Comfort Plans

*These plans qualify you for \$50 in Loyalty Credits and provide 24-hour emergency service at no charge.**

*Emergencies defined as no heat or no hot water.

Ultimate Comfort Plan

Our Ultimate Comfort Plan is the ideal in home heating protection. It covers all of the parts and services in our Standard Comfort Plan, plus the following:

Parts

- ♥ Air Valves
- ♥ Altitude & Temperature Gauge
- ♥ Blower Bearings
- ♥ Blower Motor (Up to \$300)
- ♥ Blower Wheel Pulleys
- ♥ Blower Shaft
- ♥ Circulator Bearing Assemblies
- ♥ Circulators Complete
- ♥ Combustion Chamber

- ♥ Combination Control
- ♥ Digital Thermostat (Up to \$70 – limit one per system)
- ♥ Expansion or Diaphragm Tank
- ♥ Fan Wheel
- ♥ Flue Damper
- ♥ Oil Tank Valve
- ♥ Pressure Reducing Valve
- ♥ Relief Valve
- ♥ Thermostat Subbase
- ♥ Tiger Loops
- ♥ Reverse Triple Aquastat
- ♥ Zone Valves

Services

- ♥ Balancing of heating system
- ♥ Bleeding of radiators
- ♥ Purging of heating system

Standard Comfort Plan

A Valley Oil Standard Comfort Plan protects your heating system from most breakdowns and includes a free annual tune-up. This plan includes parts and labor coverage on repairs or replacement of the following:

Controls

- ♥ Aquastat (single function)
- ♥ Cad Cell Control
- ♥ Draft Regulator
- ♥ Emergency Switch
- ♥ High Limit Control
- ♥ Low Limit Control
- ♥ Pressuretrol
- ♥ Primary Control
- ♥ Stack Control
- ♥ Thermostat (manual – limit one per system)

Fuel Supply Parts

- ♥ Firomatic Valve
- ♥ Flare Fittings
- ♥ Fuel Filter Cartridge
- ♥ Fuel Pump
- ♥ Fuel Pump Bleeder
- ♥ Fuel Pump Gasket
- ♥ Fuel Pump Seal
- ♥ Fuel Pump Strainer

Hot Water Systems

- ♥ Bottle Vent
- ♥ Circulator Coupling
- ♥ Circulator Motor
- ♥ Circulator Relay

Warm Air Systems

- ♥ Blower Belt
- ♥ Blower Motor (up to \$150)
- ♥ Blower Pulley
- ♥ Fan & Limit Control
- ♥ Ignition Transformer
- ♥ Low Voltage Transformer
- ♥ Nozzle
- ♥ Nozzle Adapter
- ♥ Nozzle Line
- ♥ Solenoid Coil
- ♥ Solenoid Valve

Oil Burner Parts

- ♥ Burner Air Tube
- ♥ Burner Coupling
- ♥ Burner Fan
- ♥ Burner Flange Gasket
- ♥ Burner Motor
- ♥ Burner Porcelains
- ♥ Buss Bar Leads
- ♥ Cad Cell Assembly
- ♥ Cad Cell Eye
- ♥ Electrodes
- ♥ End Code

Other

- ♥ Humidifier Pads
- ♥ Flue Cap
- ♥ Flue Pipe
- ♥ Tank Gauge
- ♥ Vent Cap

Annual Tune-Up

Performed once during the plan term as scheduled by our service department.

Additional Comfort Plans

These plans must be purchased along with your Standard or Ultimate Comfort Plan.

Air Conditioning Comfort Plan

All non-emergency service work will be performed Monday-Friday 8am-4:30pm.

An annual Valley Oil air conditioning tune-up will keep your system running at peak efficiency, helping to prevent problems before they occur.



*With this Comfort Plan you receive an annual tune-up of your air conditioning system, and a 15% discount on parts for your air conditioning system, during normal working hours**

Plus, our technicians will perform these services:

- ✓ Adjust belts, if necessary
- ✓ Check air filters
- ✓ Check refrigerant lines for leaks (refrigerant not included)
- ✓ Clean lint and debris from condensers
- ✓ Examine and calibrate refrigerant controls
- ✓ Examine and calibrate temperature controls
- ✓ Inspect safety controls
- ✓ Lubricate and inspect all motors
- ✓ Prepare the system for summer operation
- ✓ Verify and adjust operating pressures
- ✓ Verify proper amperage and voltage for compressor, evaporator and condenser motors

*Work billed at normal rates for weekends, holiday and after hours.

Oil-Fired Water Heater Plan

Coverage includes burner parts, aquastat, controls and emergency switch. Annual tune-up of burner is included. Tune-up will be performed in conjunction with a tune-up of your heating system during normal business hours.

