

Terms & Conditions

- 1. Valley Oil reserves the right to inspect the equipment before accepting this agreement.
- 2. This agreement is void if the buyer permits any person other than our employees to render service on covered equipment.
- 3. Prices quoted refer to residential type heating and cooling equipment only.
- 4. This agreement does not cover parts damaged by water, fire, natural disaster, accident, tampering or abuse.
- 5. Our obligation to furnish any parts is subject to availability through normal supply sources.
- 6. This agreement includes only the repair or replacement of parts which become defected through normal wear and tear.
- 7. This agreement will be terminated if the customer fails to purchase all fuel from Valley Oil or if the account, including budgets, becomes delinquent; the customer must be enrolled in automatic fuel delivery.
- 8. Valley Oil shall not be liable for injury or damage resulting from defects in or the operation or non-operation of customer's burner or its accessories, or any other equipment; nor is it liable for loss, damage or claims resulting from fires, lack of material, government regulations, non-performance due to labor disturbances, wars or natural disasters, or any circumstances beyond its control.
- 9. Valley Oil shall not be liable under any circumstances for any claims or damages, including but not limited to the remediation of contaminated ground water and/or the remediation of contamination on customer's or neighboring properties, arising out of or in connection with any and all leaks and/or failure of customer's fuel oil storage tank, associated lines, piping and fill ports.
- 10. Tune-ups will be performed during normal business hours (Monday-Friday, 8am-4:30pm).
- 11. Any service performed after 4:30pm on weekdays, or any time during the weekends or holidays, will be considered an emergency service.
- 12. There will be a charge to perform simple homeowner tasks, such as: resetting a circuit breaker, turning on emergency switch, or turning up a thermostat.
- 13. Loyalty Credits are not transferable to other homeowners and cannot be transferred from one plan to another; they have value only as a credit toward equipment listed in this brochure and purchased from Valley Oil.
- 14. All terms and conditions are printed herein and subject to change.
- 15. Full or initial payment constitutes final agreement by both parties.
- 16. **Fuel oil tanks excluded under this agreement.**

Loyalty Credits

We're proud to reward our loyal Home Comfort Plan customers. For each consecutive year you purchase a Standard or Ultimate Comfort Plan, you earn \$50 in Loyalty Credits (up to a maximum of \$400). You can use all or a portion of these credits toward the purchase of heating and cooling equipment. Check the figures below to see how much you can redeem. See Terms & Conditions for additional details.

Basement or Aboveground Oil Tanks.....	\$200
Oil Boiler.....	\$400
Central A/C System	\$250
Condenser	\$150
Oil Furnace	\$400
Indirect Water Heater	\$200
Oil Burner	\$150
Oil-Fired Water Heater.....	\$200

Loyalty credits cannot be used in conjunction with other offers.



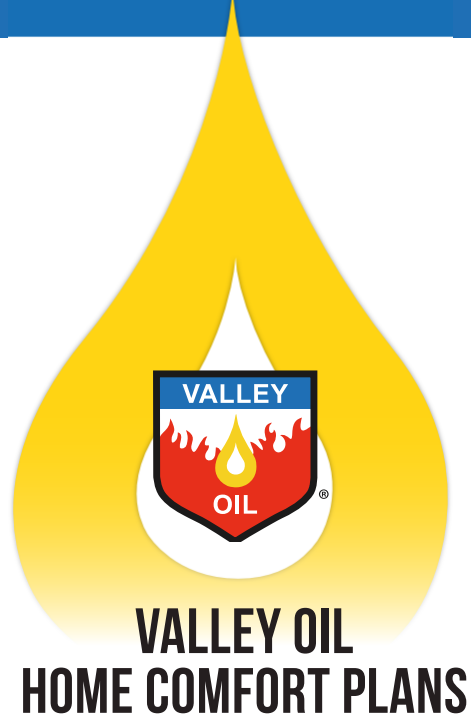
Valley Oil Company
54 Somerset Street
Hopewell, NJ 08525

VALLEYOILNJ.COM
609-466-0015

HVACR Lic. #: 1620



HOME COMFORT PLANS



Valley Oil has been Central New Jersey's premier heating and cooling company since 1970. As a local, family-owned company based in Hopewell, N.J., we continuously strive to provide our neighbors with the best equipment and services that the home comfort industry has to offer.

The Valley Oil Home Comfort Plans are built around our central mission: to enhance your comfort, protect your home and give you peace of mind by ensuring you and your family stay warm all winter and cool all summer.

In addition to two levels of heating equipment coverage (Standard Comfort Plan and Ultimate Comfort Plan), we offer additional coverage through our Air Conditioning Comfort Plan and Oil-Fired Water Heater Plan. Each of our Home Comfort Plans can reduce operating costs, prolong equipment life, improve your home comfort and prevent untimely equipment breakdowns.

Please read about each of our Home Comfort Plans in the following pages and fill out the enclosed reply form to enroll. For more information, do not hesitate to call 609-466-0015 or email info@valleyoilnj.com. We will be happy to answer all of your questions and help you pick out the plan that works best for you and your home.

ULTIMATE COMFORT PLAN

More Service, More Savings

The Ultimate Comfort Plan delivers more savings:

- Annual Tune-Up
 - Inspect boiler or furnace
 - Inspect connections, filters, gauges and more
 - Identify and repair common usage issues
 - Replacement (as needed): Nozzle, Filter, Strainer
 - 50% discount on all other parts
- No labor charges for service during normal service hours (8 a.m.-4:30 p.m., Mon-Fri).
- Services after hours, weekends and holidays: Special Discounted Labor Rate of \$100 per hour.
- Must be on Automatic Delivery

STANDARD COMFORT PLAN

Your Annual Maintenance and More!

Our cost-conscious Standard Comfort Plan delivers, with:

- Annual Tune-Up
 - Inspect boiler or furnace
 - Inspect connections, filters, gauges and more
 - Identify and repair common usage issues
 - Replacement (as needed): Nozzle, Filter, Strainer
 - 25% discount on all other parts
- No labor charges for service during normal service hours (8 a.m.-4:30 p.m., Mon-Fri).
- Services after hours, weekends and holidays: 25% discount off our after-hours rates.
- Must be on Automatic Delivery

OIL-FIRED WATER HEATER PLAN

- Annual Tune-Up
 - Inspect Water Heater
 - Inspect connections, filters, gauges and more
 - Identify and repair common usage issues
 - Replacement (as needed): Nozzle, Filter, Strainer
 - 25% discount on all other parts
- No labor charges for service during normal service hours (8 a.m.-4:30 p.m., Mon-Fri).
- Services after hours, weekends and holidays: 25% discount off our after-hours rates.

AIR CONDITIONING COMFORT PLAN

An annual air conditioning tune-up will keep your system running at peak efficiency, helping to prevent problems before they occur.

With this Comfort Plan you receive:

- An annual tune-up of your air conditioning system performed during normal service hours (8 a.m. – 4:30 p.m., Mon-Fri). Our technicians will perform these services:
 - Adjust belts, if necessary
 - Check air filters
 - Check refrigerant lines for leaks (refrigerant not included)
 - Clean lint and debris from condensers
 - Examine and calibrate refrigerant controls
 - Examine and calibrate temperature controls
 - Inspect safety controls
 - Lubricate and inspect all motors
 - Prepare the system for summer operation
 - Verify and adjust operating pressures
 - Verify proper amperage and voltage for compressor, evaporator and condenser motors
- 25% discount on parts and labor for your air conditioning service*

**All service, other than annual tune-up, will be billed at 25% off normal and after-hours rates*

